



mySOUL System Requirements

<https://soul.su.edu.ph>

[mySOUL](#), powered by Open LMS, formerly a Blackboard brand, is the official learning management system of Silliman University. It is an all-in-one web-based software application for classroom organization, management, tracking, and monitoring. It is capable of organizing offline (asynchronous) activities like assignments. Likewise, mySOUL is capable of conducting real-time (synchronous) activities like video conferencing. We are aware of Internet challenges. Thus, Silliman's online distance learning is designed with less screen time without sacrificing the intended learning outcomes of the subject.

The following computer system specifications are the minimum requirements for taking courses online at Silliman University through mySOUL. These requirements also apply to all the components of mySOUL, including video conferencing tools like BigBlueButton, Zoom, GoogleMeet, Microsoft Teams, and others. If your resources permit, get the recommended specifications for better browsing, downloading, uploading, and video conference experiences.

Desktop/Laptop:

Specifications	Minimum	Recommended
Operating System	Windows 7 or higher Mac OS 10.8 or higher	Windows 10 Mac OS 10.12
Memory (RAM)	4 Gg	8 GB
Processor	1.5 GHz	2 GHz or faster processor
Monitor Resolution	1024 x 768	1024 x 768 or higher
Peripheral Devices	Headset: <ul style="list-style-type: none"> • Laptop: <ul style="list-style-type: none"> ✓ If combo Jack: headphones for phones with a microphone ✓ If regular Jack: headset with dual jack for microphone and audio • Desktop: headsets with dual jack for microphone and audio Web Camera (only for Desktops, at least 400 x 600 pixel)	

Internet Speed:

Minimum	Recommended
DSL or Broadband (high-speed) Internet connection with a consistent minimum speed of 2 Mbps.	Broadband (high-speed) Internet connection with a speed of 4 Mbps or higher.
<i>You can test at https://www.speedtest.net</i>	

Browser:

Windows: Firefox v. 50, Chrome v. 54, or higher

For best performance, use [Mozilla Firefox](#) or [Google Chrome](#). We recommend having multiple browsers on your computer for two reasons. First, this will allow you to switch quickly in times of browser-related issues. Second, this will help you or our technical support in ruling out issues in your browser.

For more details, email us at mySOUL@su.edu.ph.

